

WELCOME TO KAPPA RESORT

Dear Guest,

Welcome to **Kappa Resort**. We are delighted to have you with us and wish you a pleasant, relaxing stay. Please take a moment to review the following important information.

General Information

- **Reception** opening hours: **24/7** Our reception team is here to assist you.
- **Check-in time:** 15:00
- **Check-out time:** 11:00
Late check-out requests must be made at the reception one day prior to departure and are subject to availability. An additional charge applies.
- **A refundable security deposit of €200 per Villa/Suite is required upon arrival.** Refunds are processed automatically by the bank and may take up to **15 business days**, provided no damage is found. If any damage is identified, or if the cost of repairs exceeds the deposit, the guest will be liable for the full cost of repairs and will be provided with an itemised receipt.

Dining

- **Breakfast:** 08:00 – 10:30 (buffet style)
- **Beach bar / Canteen:** Drinks served from **12:00 to 18:00**, Kitchen open from **13:00 to 17:00 last order**
- **Restaurant:** 18:00 – 22:15 (last order) **Strictly by reservation**
From your room 9100 / 0100 or mobile (WhatsApp available) +30 698 070 5860
- Please note that food delivery from outside the resort **is not permitted**.

Facilities & Services

- **Beach:** Sunbeds are subject to availability and are free of charge for the hotel guest.
- **Beach/Pool Towels:** Available at reception with a €20 refundable deposit per towel (cash only)
Exchange once per day.
- **Housekeeping:** Daily cleaning. Linen change every 3 days.
Please use the “Do Not Disturb / Clean Room” panel as desired.
- **Gardening:** Gardening services are performed according to a weekly schedule, 09:00 – 15:00 (approx. 30 minutes per garden) with each garden receiving one maintenance visit per week.

Pools & General Safety

- Pools are cleaned on a daily schedule between 09:00 – 12:00. Please read carefully and comply with the regulations posted at the sign at the pool area.
- For safety reasons **children must be supervised by an adult at all times**, especially near the pools. Running, diving, rough play, and night swimming are strictly prohibited.
- Please exercise caution when crossing the street and around the resort.
- The hotel perimeter is protected by an **electric security fence**. Please do not touch the fence.

House Rules

- Quiet hours: 15:00 – 17:30 & 23:00 – 07:00. Loud music outdoors is not permitted at any time.
- Air conditioning operates only with doors closed. Please use responsibly.
- Smoking is strictly forbidden indoors.
- Do not remove indoor items outside the Villa or Suite.
- Fireplace use is not permitted.
- Only dogs or cats are allowed. Owners are responsible for supervision and any damage.
- The Villa or Suite may only be occupied by the number of guests confirmed at booking.
- Please use the free safe deposit box for valuables. Kappa Resort cannot be held responsible for loss, accidents, or events beyond our control.

Failure to comply with these rules may result in eviction within 24 hours.

We thank you for your cooperation and wish you a wonderful stay.

Reception: From your room **9200 / 0200** | From your phone **+30 2374 300713** or **+30 697 185 5000** (WhatsApp)

Bar / Restaurant: From your room **9100 / 0100** | From your phone **+30 698 070 5860** (WhatsApp / Viber)