

## Pet Policy

Pets are welcome to stay with their owners under the following conditions:

- Only dogs and cats are accepted. No other animals are permitted on the premises.
- Guests must inform the Reservations Department in advance if they intend to bring a pet.
- Pets must weigh no more than 15 kg.
- Only one pet is allowed per villa or suite.
- An additional fee of €20.00 per night applies.
- The property provides in-room pet amenities, including a pet bed, food and water bowl, for use during the stay. This equipment remains in the room upon your departure.
- Pet owners are responsible for cleaning up after their pets at all times to ensure a clean and comfortable environment for all guests.
- Pets must be fully trained and kept on a leash at all times.
- Pets are not permitted in public areas or in areas where food and beverages are served or consumed.

This restriction does not apply to guide or service dogs.

- Pet owners must present an up-to-date vaccination record and a health booklet issued by an authorized veterinarian.
- Pets must not be left unattended if they disturb other guests.  
Continuous barking during quiet hours (15:00–17:30 and 23:00–07:00) will be considered a violation and may result in a warning.
- The property reserves the right to expel any guest whose pet displays aggressive behavior toward staff or other guests.
- Any damage caused by a pet will be charged to the guest based on the extent of the damage.

## Service Dogs

A **service animal** is defined as a dog that has been individually trained to perform tasks or work directly related to a person's disability.

- Service dogs are permitted in all public areas of the hotel, including areas where food and beverages are served or consumed.
- Service dogs must be well behaved and under control at all times.
- Owners must carry official documentation certifying:
  - The animal's health (health booklet, vaccination record)
  - Microchip identification
  - Proof of appropriate training and the right to use the service dog